



OfficeServ 7100 Summary of Benefits

- **Integrated Voicemail** - The OfficeServ 7100 features an integrated Samsung Voicemail System, equipped with 4 voicemail ports, 60 hours of message storage, and 100 user mailboxes. Voicemail message status is displayed both with a flashing light and a keyset display such as "1 NEW VM MSG". The voicemail system can be accessed at the touch a button, or from outside of the office. Many advanced features are included in this powerful voice mail system.
- **Integrated Automated Attendant** - The Samsung Voicemail System integrated into the OfficeServ 7100 also includes a powerful automated attendant. Calls can be answered immediately, or as backup to a live operator, and callers can be given a myriad of options allowing them to reach their desired party and to obtain information.
- **Voicemail Transfer to Cell Phone** - users can activate an option in their voicemail that allows callers to be transferred directly to their cell phone, or any telephone number, when they are outside of the office.
- **Integrated Voice Over IP** - Voice over Internet Protocol (VoIP) is built into the OfficeServ 7100 and needs only to be activated with an inexpensive, one-time license fee. VoIP enables such powerful features as remote workers, telecommuting from home offices, soft-phone for traveling executives, branch offices, and many more beneficial applications.
- **Caller ID** - Caller ID name and telephone number is displayed on incoming and transferred calls, if provided by the local telephone company.
- **Computer Telephony** – Users phones can be linked with Microsoft Outlook and other personal information management applications. This allows automated dialing of telephone numbers from the contact database, and screen pop of contact information on incoming calls.
- **Voicemail to Email** - voicemail messages can be converted to WAV files and sent via email to the users, allowing them to be easily accessed, archived, and forwarded anywhere in the world.
- **Conversation Recording** - at the touch of a button, conversations can be recorded into a voicemail box, and also forwarded via email for archiving and transporting.
- **Five Year Warranty** - Samsung's five year warranty remains unmatched in the telecom industry and reflects the quality and reliability of their products.