

DCS
COMPACT



Value without Compromise

S Y S T E M F E A T U R E S



All the Features Your Growing



Every time you and your employees take the time to thumb through phone directories or fumble around trying to conference a call, you're hurting your company's efficiency and its bottom line. The DCS Compact's features are engineered to work faster and this positively impacts your bottom line.

Caller ID



Automatically display a caller's name or number before you answer the call. The DCS Compact also displays Caller ID on both transferred calls and calls on hold, allowing you to pick-up multiple calls based on the caller's identity. The DCS Compact also allows you to use saved Caller ID information to analyze your company's telecommunications traffic and ensure maximum productivity.

SVMi-4 Voicemail



With the SVMi-4, the DCS Compact can offer your growing business Auto Attendant and Voicemail features previously available only to larger businesses. Installed inside the DCS Compact, SVMi-4 offers you not only a full-featured voicemail system, but also unique efficiency enhancing innovations such as LCD control of the softkey's on your keyset to access many of SVMi-4's unique features.

Conference Calling



The DCS Compact provides five party conference calling. It can display each party in the conference call and easily allows you the flexibility to add or delete callers as needed.

Speed Dialing



The DCS Compact's built-in Speed Dialing function is like having a phone book in your keyset. With a file of 1,500 speed dial numbers at your fingertips, the DCS Compact has significantly more memory than any other system. You can even have your most frequently called numbers available as a "One Touch" button on your keyset for faster access.

Call Forwarding



If your business is one in which the effective management of large volumes of inbound calls is critical to success, consider this: The DCS Compact has the capacity to direct traffic flow so smoothly that your callers will never be turned away unanswered. When the person you are trying to reach is occupied, the system will intelligently reroute their call to other designated stations or to voicemail.

C O N N E C T I N G Y O U

Business Needs Samsung DCS Compact

SVMi-4 Voicemail Features

Our large displays make it easy to see what's going on. Our interactive keys make day-to-day functions more user-friendly. Bottom line, our displays and controls help you communicate more efficiently.

Caller ID Compatible



If you subscribe to caller ID, the SVMi-4 is compatible. Just as the Caller ID data appears on the DCS keyset, so the same information will be saved in your voicemail box for each message you receive. This can be used for quick voicemail callback.

Keypad Display and Softkey Support



If you have a DCS display keyset, the number of new messages will always be displayed on it. The display will also echo the options available to the mailbox owner. You will be able to scroll through the SVMi-4 menus using the keypad display, along with the soft keys below it to respond to the prompts.

Additional Samsung Features That Work for You

Alphabetic Directory

Callers who do not know an extension number in the system but do know a name may enter the first few letters of the person's name and be transferred. This system may even be used internally when an extension number is not known.

Answering Machine Emulation

You can monitor calls as they are being left in your voicemail box through the speaker of your DCS keyset. This functions very much like screening a call on your home answering machine.

Automatic After Hours Answering

The main auto attendant greeting for the SVMi-4 changes from the day greeting to the night greeting automatically when the phone system changes from day to night mode.

Call Back

When listening to voicemail messages, you may press one key to automatically call back the person who left you the message. This call back feature may be allowed for internal calls and/or external calls. Long distance calls and specific area codes may be either allowed or denied. For external calls, Caller ID must be delivered from your local phone company.

External Number Notification

When you have messages in your mailbox, you may be alerted via cellular phone, home phone or any other phone.

Individual Mailbox Greeting

Each mailbox has its own associated individual greeting recorded in the mailbox owner's voice. This may be changed as frequently as desired.

Playback Features

The SVMi-4 has all the features you would expect from a full featured voicemail including rewind, fast forward and delete.

Recordable System Prompts

The SVMi-4 contains all the spoken prompts to provide an operational system. Some people may want to record their own prompts. This can easily be done using the built in voice studio.

Samsung DCS Compact Features & Specifications

System Features

<p>Account Code Entry</p> <ul style="list-style-type: none"> • Forced • Voluntary <p>All Call Voice Page</p> <p>Attention Tone</p> <p>Authorization Codes</p> <ul style="list-style-type: none"> • Forced • Voluntary <p>Automatic Hold</p> <p>Background Music</p> <p>Caller ID*</p> <ul style="list-style-type: none"> • Name/Number Display • Next Call • Save CID Number • Store CID Number • Inquire Park/Hold • CID Review List • Investigate • Abandon Call List (50) • CID on SMDR • Number to Name Translation (250) <p>Call Forwarding</p> <ul style="list-style-type: none"> • All Calls • Busy • No Answer • Forward DND • Busy/No Answer • Follow Me • External • To Voice Mail 	<p>Call Hold</p> <ul style="list-style-type: none"> • Exclusive • System • Remote <p>Call Park and Page</p> <p>Call Pickup</p> <ul style="list-style-type: none"> • Directed • Groups (20) <p>Call Waiting/Camp-On</p> <p>Centrex/PBX Use</p> <p>Chain Dialing</p> <p>Class of Service</p> <p>Common Bell Control</p> <p>Conference</p> <ul style="list-style-type: none"> • Add On (5 Party) • Unsupervised <p>Computer Telephony</p> <p>Integration (CTI)*</p> <ul style="list-style-type: none"> • TAPI (2.0) <p>Customer Set Relocation</p> <p>Data Security</p> <p>Database Printout</p> <p>DID/DNIS*†</p> <ul style="list-style-type: none"> • Day/Night Routing • Busy or Camp-On Option <p>Direct In Lines•</p> <p>Direct Inward System Access (DISA)</p> <p>Direct Trunk Selection</p> <p>Directory Names</p> <p>DISA Security</p>	<p>Distinctive Ringing</p> <p>Door Lock Releases (Programmable)</p> <p>Door Phones</p> <p>Door Phone Night Ring</p> <p>E & M Tie Lines</p> <p>Executive Barge-In (Override)</p> <ul style="list-style-type: none"> • Station or Trunk • With/Without Warning Tone <p>Executive/Secretary Pooling</p> <p>External Music Interfaces</p> <p>External Page Interfaces</p> <p>Flash Key Operation</p> <p>Flexible Ringing</p> <ul style="list-style-type: none"> • Day Ring • Night Ring <p>Hot Line</p> <p>In Group/Out of Group</p> <p>Incoming Call Distribution</p> <p>Incoming/Outgoing Service</p> <p>Individual Line Control</p> <p>Least Cost Routing</p> <p>Live System Programming</p> <ul style="list-style-type: none"> • From Display • Keypad • With a PC <p>Meet Me Page and Answer</p>	<p>Memory Protection</p> <p>Message Waiting</p> <p>Microphone On/Off per Station**</p> <p>Music on Hold—Flexible</p> <p>Night Service</p> <ul style="list-style-type: none"> • Automatic • Manual <p>Off Premises Extensions—(OPX)</p> <p>Operator Group Overflow</p> <ul style="list-style-type: none"> • Operator • Station Group <p>Paging</p> <ul style="list-style-type: none"> • Internal Zones (4) • External Zones (4) • All Internal • All External • Page All <p>Power Failure Transfer</p> <p>Primeline Selection</p> <p>Private Lines</p> <p>Programmable Line Privacy</p> <p>Programmable Timers</p> <p>Recalls</p> <p>Remote Programming—PC</p> <p>Ring Over Page</p> <p>Single Line Connections</p>	<p>Speed Dial Numbers (1500)*</p> <ul style="list-style-type: none"> • Station List (50 Max) • System List (500 Max) <p>Speed Dial by Directory</p> <p>Station Hunt Groups (30)</p> <ul style="list-style-type: none"> • Distributed • Sequential • Unconditional <p>Station Message Detail Recording (SMDR)</p> <p>System Alarms</p> <p>System Directory</p> <p>Toll Restriction</p> <ul style="list-style-type: none"> • By Day or Night • By Line or Station • Eight Dialing Classes • Special Code Table <p>Tool Restriction Override</p> <p>Tone or Pulse Dialing</p> <p>Transfer</p> <ul style="list-style-type: none"> • Screened/Unscreened • To Voice Mail • With Camp-On 	<p>Trunk Groups (11)</p> <p>Universal Answer</p> <p>Voice Mail Integration</p> <p>Walking Class of Service</p> <p>* Requires optional hardware and/or software. Ask your dealer for details.</p> <p>† Use E&M trunks.</p> <p>** Not available on 7 button model.</p>
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Station Features

<p>Add-On Module</p> <p>Appointment Reminder</p> <p>Automatic Hold</p> <p>Automatic Privacy</p> <p>Background Music</p> <p>Busy Station Callback</p> <p>Busy Station Indications (BLF)</p> <p>Call Forwarding</p> <p>Call Pickup</p> <p>Dial by Name</p> <p>Direct Station Selection (DSS)</p> <p>Do Not Disturb (Programmable)</p> <p>Door Lock Release</p> <p>Exclusive Hold</p> <p>Group Listening</p> <p>Headset Operation</p> <p>Hearing Aid Compatible</p> <p>Line Queuing With Callback</p> <p>Line Skipping</p> <p>Message Waiting Light/Indication</p> <p>Mute Microphone/Handset</p> <p>Off-Hook Ringing</p> <p>Off-Hook Voice Announcement</p> <ul style="list-style-type: none"> • Standard • Executive <p>One Touch Dialing Keys</p>	<p>One Time Do Not Disturb</p> <p>On-Hook Dialing</p> <p>Programmable Keys</p> <p>Programmed Station Messages</p> <p>Protection From Barge-In</p> <p>Pullout Directory Tray</p> <p>Pulse to Tone Switchover</p> <p>Redial</p> <ul style="list-style-type: none"> • Auto Retry • Last Number • Save Number <p>Remote Hold</p> <p>Ring Modes</p> <ul style="list-style-type: none"> • Auto Answer • Ring—Eight Tone Choices • Voice Announcement <p>Ringing Line Preference</p> <p>Speakerphone**</p> <p>Station Lock</p> <p>Tri-Colored Lights</p> <p>Volume Settings (6)</p> <p>Wall-Mountable Keysets</p> <p>** Not available on 7 button model.</p>
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System Specifications

Circuit Type	Maximum Number
Stations.....	32
Keysets and AOMs.....	30
Computer Telephony Modules.....	20
Single Line Telephones.....	22
Lines.....	10
CO/Centrex/PBX Lines.....	10
E&M Tie Lines.....	6

SVMi-4 Features

<p>System Features</p> <p>Caller ID Compatible</p> <p>Expandable</p> <p>Fax Detection</p> <p>Keypad Display and Soft Key Support</p> <p>MOH Supply</p> <p>Proprietary Design</p> <p>Recordable System Prompts</p> <p>Synchronized Clock</p> <p>Auto Attendant Features</p> <p>Alphabetic Directory</p> <p>Audiotext</p> <p>Auto Attendant Routing</p> <p>Automatic After Hours</p> <p>Camp On Support</p> <p>Direct to Mailbox</p> <p>Holidays and Special Events</p> <p>Incoming Call Overflow</p> <p>Interruptible Voice Prompts</p> <p>Multiple Call Handling</p> <p>Operator Access</p> <p>Single Digit Dialing</p> <p>Administration Features</p> <p>Activity Display</p> <p>Administrator's Mailbox</p> <p>Automatic Setup</p> <p>Back Up And Restore</p> <p>Default Operation</p> <p>Password Security</p> <p>Programming - On Site Or Remote</p> <p>Subscriber Database</p> <p>Voice Prompted Programming</p> <p>Voice Studio</p>	<p>Voice Mail Features</p> <p>Answer Machine Emulation</p> <p>Auto Log In</p> <p>Auto Forward</p> <p>Broadcast</p> <p>Call Back</p> <p>Call Forward to Voice Mail</p> <p>Date and Time Stamp</p> <p>External Number Notification</p> <p>External Pager Notification</p> <p>Individual Mailbox Greeting</p> <p>Individual Mailbox Name</p> <p>Individual Mailbox Password</p> <p>Message Counter</p> <p>Message Delete</p> <p>Message Fast Forward</p> <p>Message Forward With Append</p> <p>Message Pause</p> <p>Message Play Order</p> <p>Message Replay</p> <p>Message Reply</p> <p>Message Retrieve</p> <p>Message Rewind</p> <p>Message Save</p> <p>Message Send</p> <p>Message Scan</p> <p>Message Skip</p> <p>Message Undelete</p> <p>Message Waiting Light Indication</p> <p>New/Old Selection</p> <p>One Touch Access</p> <p>Personal Mailbox Administration</p> <p>Personal Greetings</p> <p>Quick Memo/Direct Messaging</p>
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